

QUALITY POLICY

At ANZEN Aerospace Engineering, quality is a fundamental pillar of our strategy, guiding our decisions, our operations, and our commitment to all stakeholders. Our mission is to deliver highly specialized engineering services and cutting-edge solutions that consistently meet the expectations of our customers, while ensuring the highest standards of technical excellence and fostering a strong and sustainable corporate culture.

We are committed to the effective implementation, maintenance, and continuous improvement of our Quality Management System (QMS), in accordance with the UNE-EN-ISO 9001:2015 standard and aligned with our strategic objectives.

Our Commitments

1. Customer Satisfaction

We place our customers at the center of everything we do. We actively listen to their needs, anticipate expectations, and deliver solutions that provide real value. We measure satisfaction continuously and act decisively to improve our performance and strengthen long-term partnerships.

2. Technical Excellence

We pursue the highest standards of engineering rigor in all our activities. Our teams are empowered through continuous training, knowledge development, and innovation to ensure that our services meet the most demanding technical and regulatory requirements.

3. Strong Corporate Culture

We foster a culture based on accountability, collaboration, transparency, and continuous improvement. Every employee plays a key role in the success of the QMS and is responsible for contributing to quality in their daily work.

4. Process Excellence and Continuous Improvement

We manage our organization through well-defined processes, monitored by performance indicators and regularly reviewed to ensure effectiveness. We promote a proactive approach to risk management, nonconformity resolution, and the identification of opportunities for improvement.

5. Compliance and Integrity

We are committed to complying with all applicable legal and contractual requirements, as well as with the expectations of our stakeholders. Integrity and professionalism define our way of working.

6. Engagement with Stakeholders

We maintain open and transparent communication with employees, customers, suppliers, and all interested parties, ensuring alignment, trust, and long-term value creation.

This Quality Policy is communicated and applied at all levels of the organization and is available to all relevant stakeholders. It is periodically reviewed to ensure its continued suitability and alignment with the strategic direction of the company.

Pablo de la Cruz - CEO
ANZEN Aerospace Engineering

